



### **Payoff Request Terms and Conditions**

Confidential information will only be provided via mail, fax, or secure email. The information you submit using this form will be kept confidential. We do not share or release your information, except as permitted by law. You may read our privacy policy by visiting: <https://gocolonial.com/Privacy-Policy>.

During each calendar year, Mortgage Services, provides four payoff statements to the homeowner, or a person authorized by the borrower to obtain such information, free of charge. For each additional payoff statement, the fee is \$10.00. For payoff statements faxed to third parties, Mortgage Services charges a \$25.00 fax fee.

Payoff funds may be sent via regular U.S.P.S. or overnight mail to the addresses listed below.

Regular Mail  
Mortgage Services  
Attn: Payment Processing  
PO Box 2988  
Fort Worth, TX 76133-2988

Overnight Mail  
Mortgage Services  
Attn: Payment Processing  
2626 West Freeway  
Fort Worth, TX 76102-7109

Please allow time for mailing. Payments are posted as of the date of receipt. Payoff checks received at any address other than the two addresses noted above, will be returned unprocessed and interest on the loan will continue to accrue. Payoff funds must be remitted in U.S. dollars, by cashier's check, certified check or wire transfer. All payoff funds must be received by 2 PM CT.

**ALL WIRES MUST INCLUDE THE LOAN NUMBER AND MORTGAGOR'S NAME OR THE WIRE WILL BE REJECTED.**

The information presented on this page is provided for reference purposes only and does not represent a payoff quote. An official payoff statement will be produced and distributed as indicated in the request.