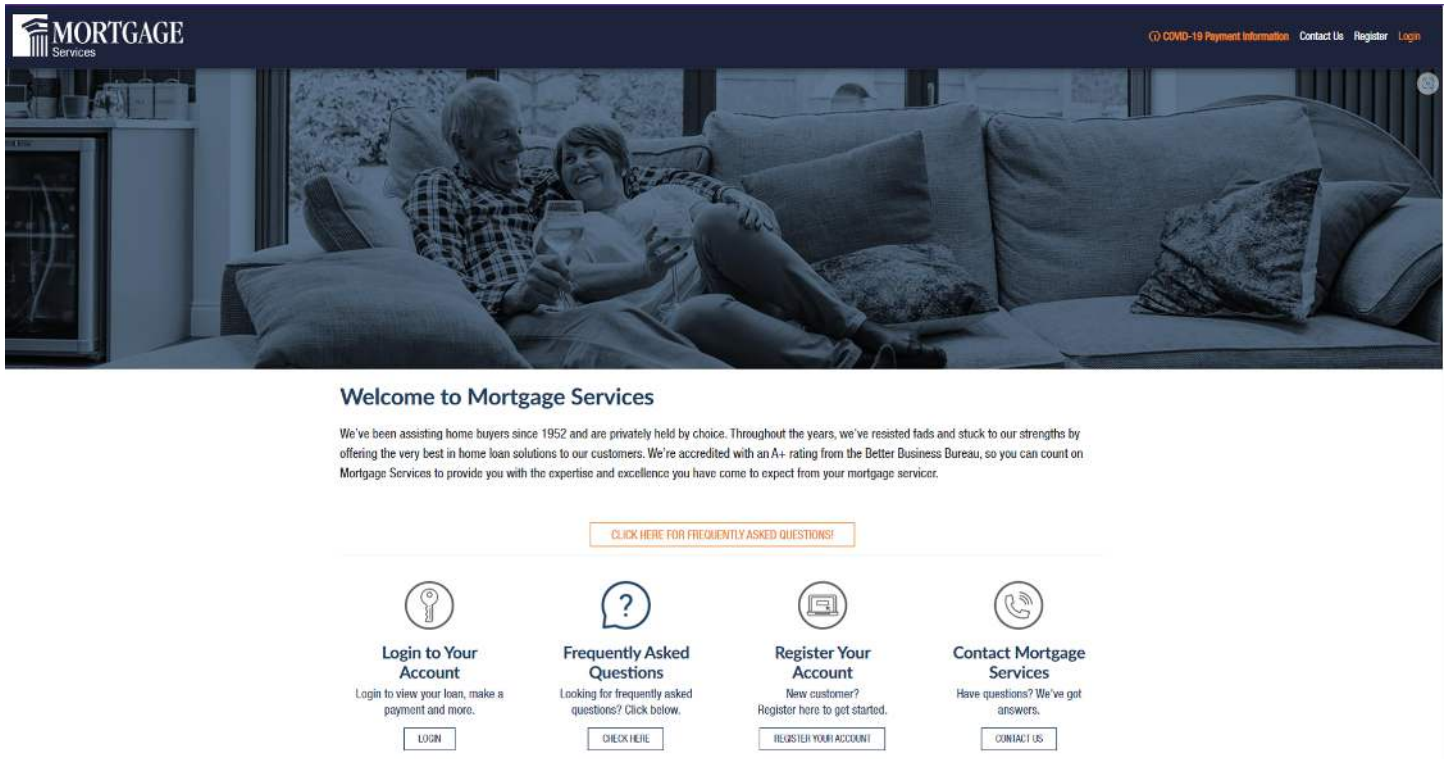


Your Guide to Creating a New Mortgage Services Account

Step 1: Visit www.ServiceHomeLoan.com. Click “Register Your Account” from the icons at the bottom of the screen or in the top right hand corner of your browser window.



The screenshot shows the Mortgage Services website. At the top left is the logo with the text "MORTGAGE Services". At the top right are links for "COVID-19 Payment Information", "Contact Us", "Register", and "Login". Below the navigation is a large image of an elderly couple sitting on a sofa. Underneath the image is a "Welcome to Mortgage Services" section with a paragraph of text. Below that is a yellow button that says "CLICK HERE FOR FREQUENTLY ASKED QUESTIONS!". At the bottom of this section are four icons with corresponding text and buttons: "Login to Your Account" (key icon), "Frequently Asked Questions" (question mark icon), "Register Your Account" (ID card icon), and "Contact Mortgage Services" (phone icon).

MORTGAGE Services [COVID-19 Payment Information](#) [Contact Us](#) [Register](#) [Login](#)

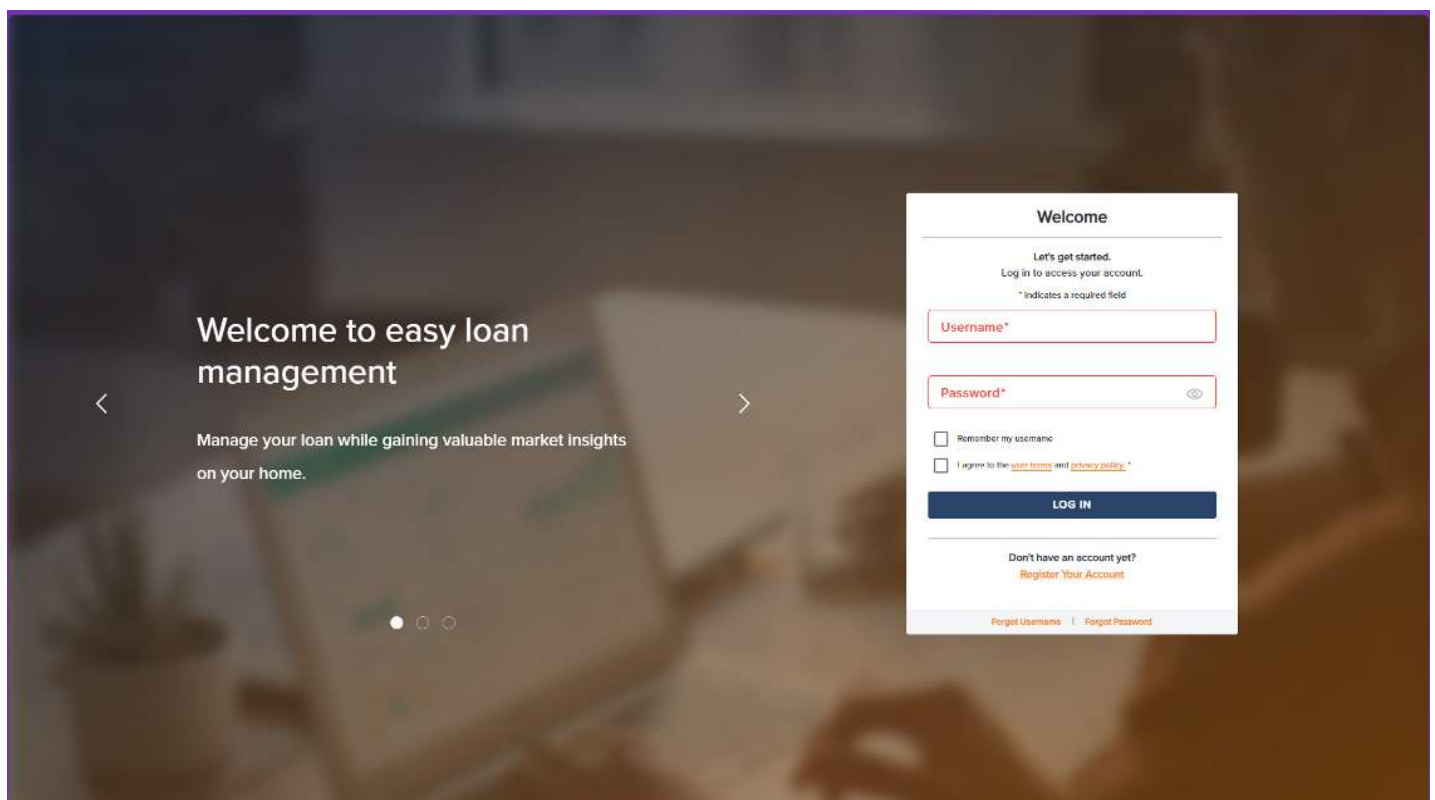
Welcome to Mortgage Services

We've been assisting home buyers since 1952 and are privately held by choice. Throughout the years, we've resisted fads and stuck to our strengths by offering the very best in home loan solutions to our customers. We're accredited with an A+ rating from the Better Business Bureau, so you can count on Mortgage Services to provide you with the expertise and excellence you have come to expect from your mortgage servicer.

[CLICK HERE FOR FREQUENTLY ASKED QUESTIONS!](#)

- Login to Your Account**
Login to view your loan, make a payment and more.
[LOGIN](#)
- Frequently Asked Questions**
Looking for frequently asked questions? Click below.
[CHECK HERE](#)
- Register Your Account**
New customer? Register here to get started.
[REGISTER YOUR ACCOUNT](#)
- Contact Mortgage Services**
Have questions? We've got answers.
[CONTACT US](#)

Step 2: After clicking “Register Your Account,” you will find yourself at the Welcome Login Screen. To register your new account, click “Register Your Account” at the bottom of the Login Box.



The screenshot shows the "Welcome" login screen. On the left, there is a large heading "Welcome to easy loan management" and a sub-heading "Manage your loan while gaining valuable market insights on your home." On the right, there is a white login box with the following elements: "Welcome", "Let's get started. Log in to access your account.", a note that an asterisk indicates a required field, "Username*" input field, "Password*" input field with an eye icon, "Remember my username" checkbox, "I agree to the [loan terms](#) and [privacy policy](#)." checkbox, a blue "LOG IN" button, "Don't have an account yet? [Register Your Account](#)", and links for "Forgot Username" and "Forgot Password".

Welcome to easy loan management

Manage your loan while gaining valuable market insights on your home.

Welcome

Let's get started.
Log in to access your account.
* Indicates a required field

Username*

Password*

Remember my username

I agree to the [loan terms](#) and [privacy policy](#).

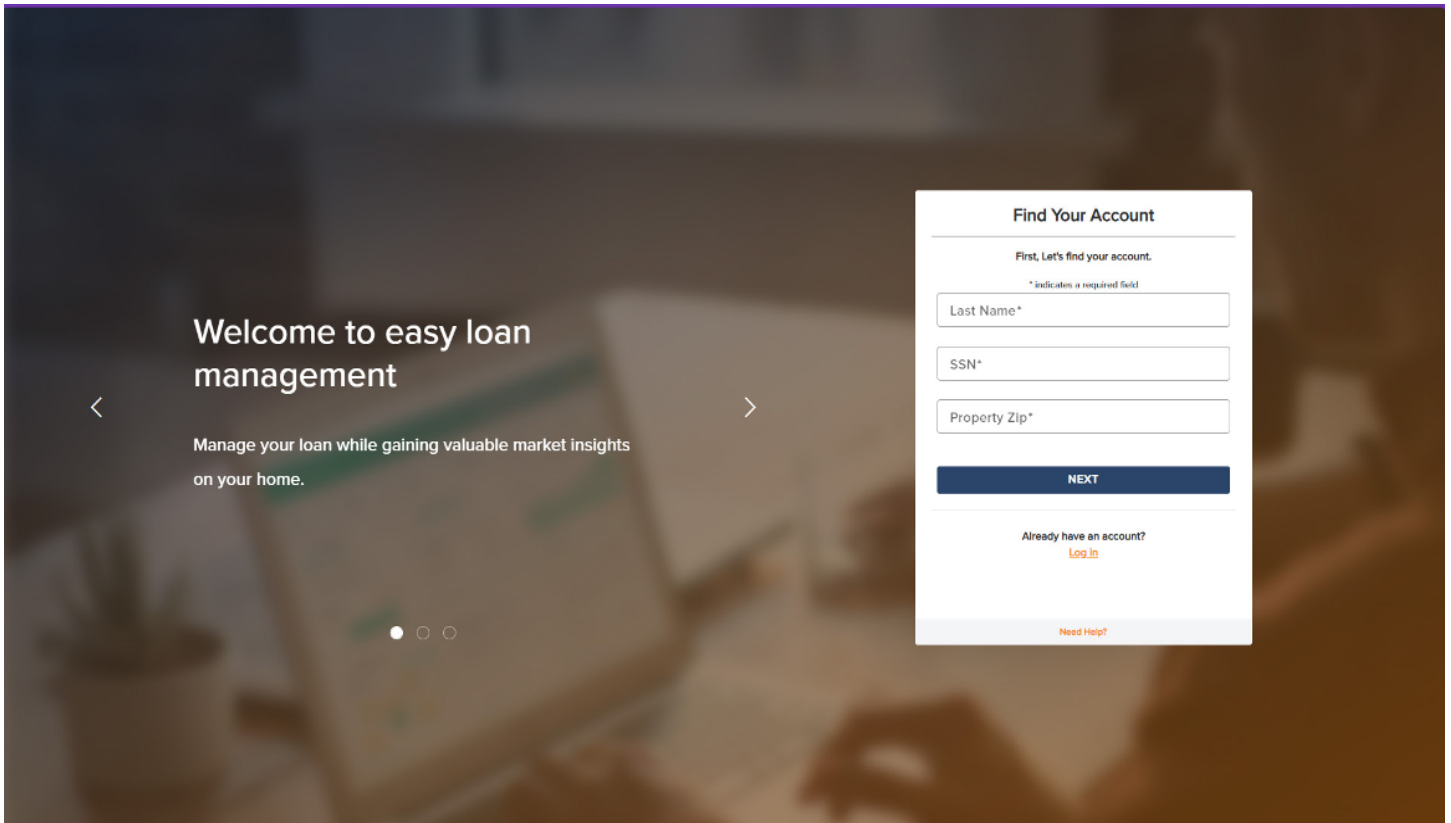
[LOG IN](#)

Don't have an account yet?
[Register Your Account](#)

[Forgot Username](#) | [Forgot Password](#)

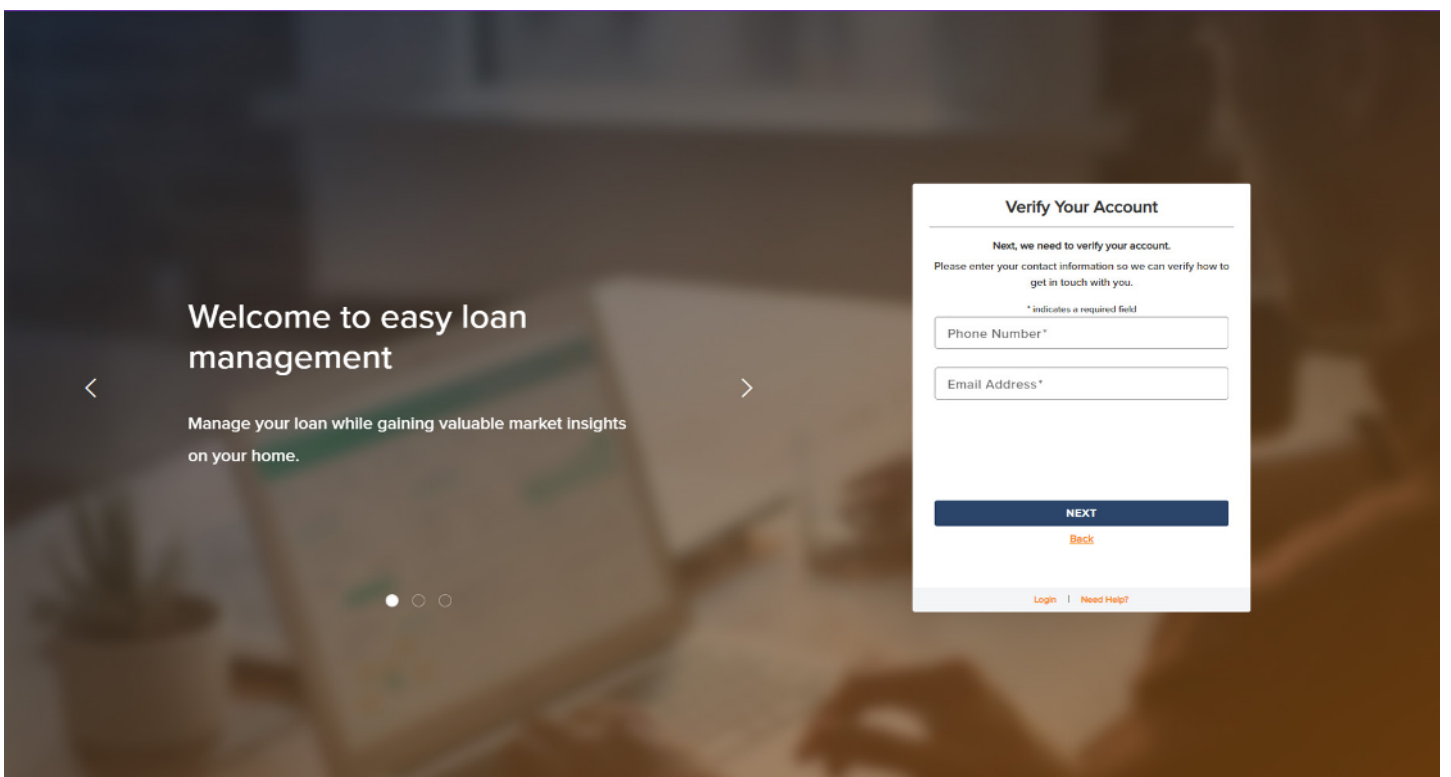
Step 3: Find your account. Enter the following information:

- Last Name
- Full Social Security Number
- Property Zip Code

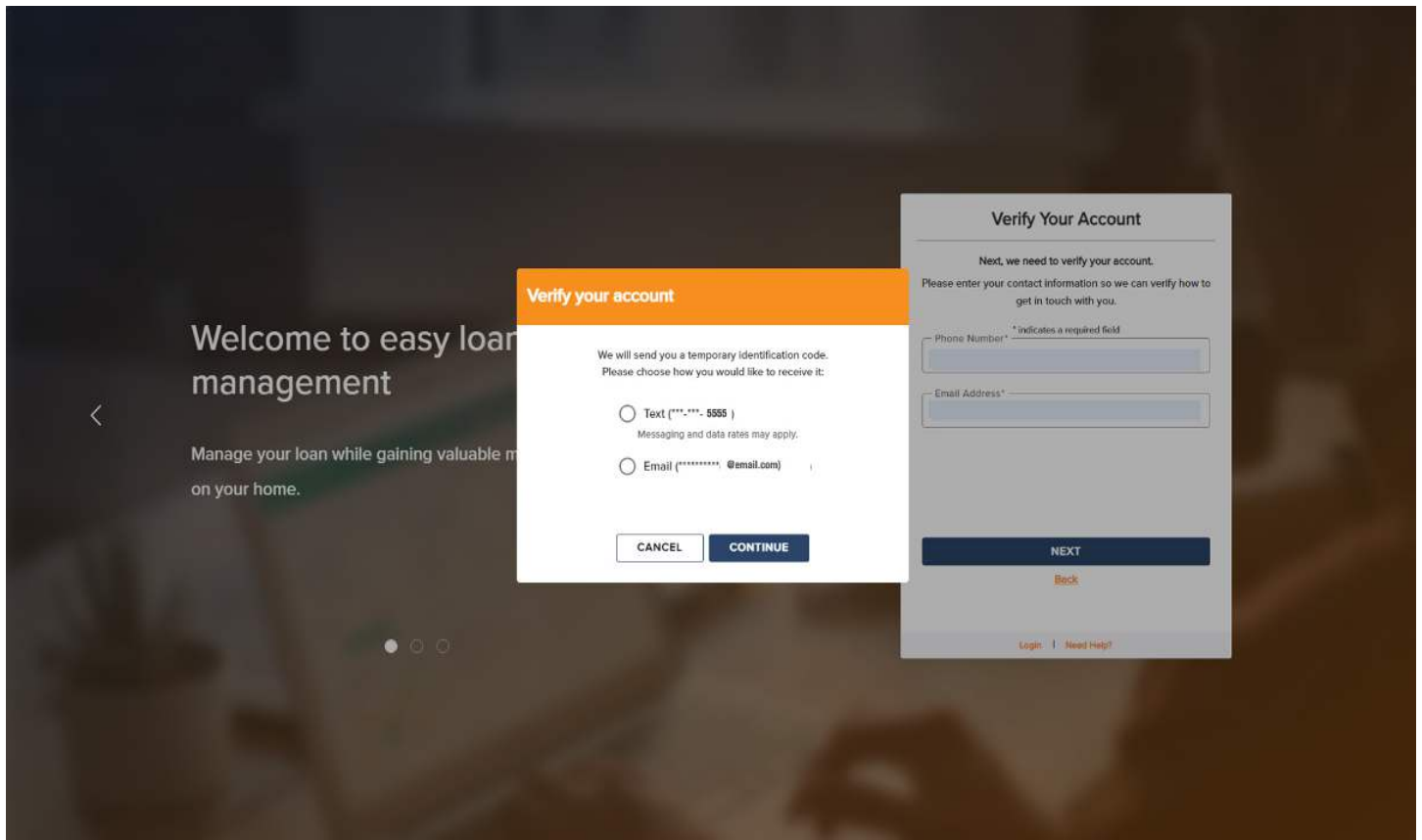


Step 4: Verify your account. Enter the following information:

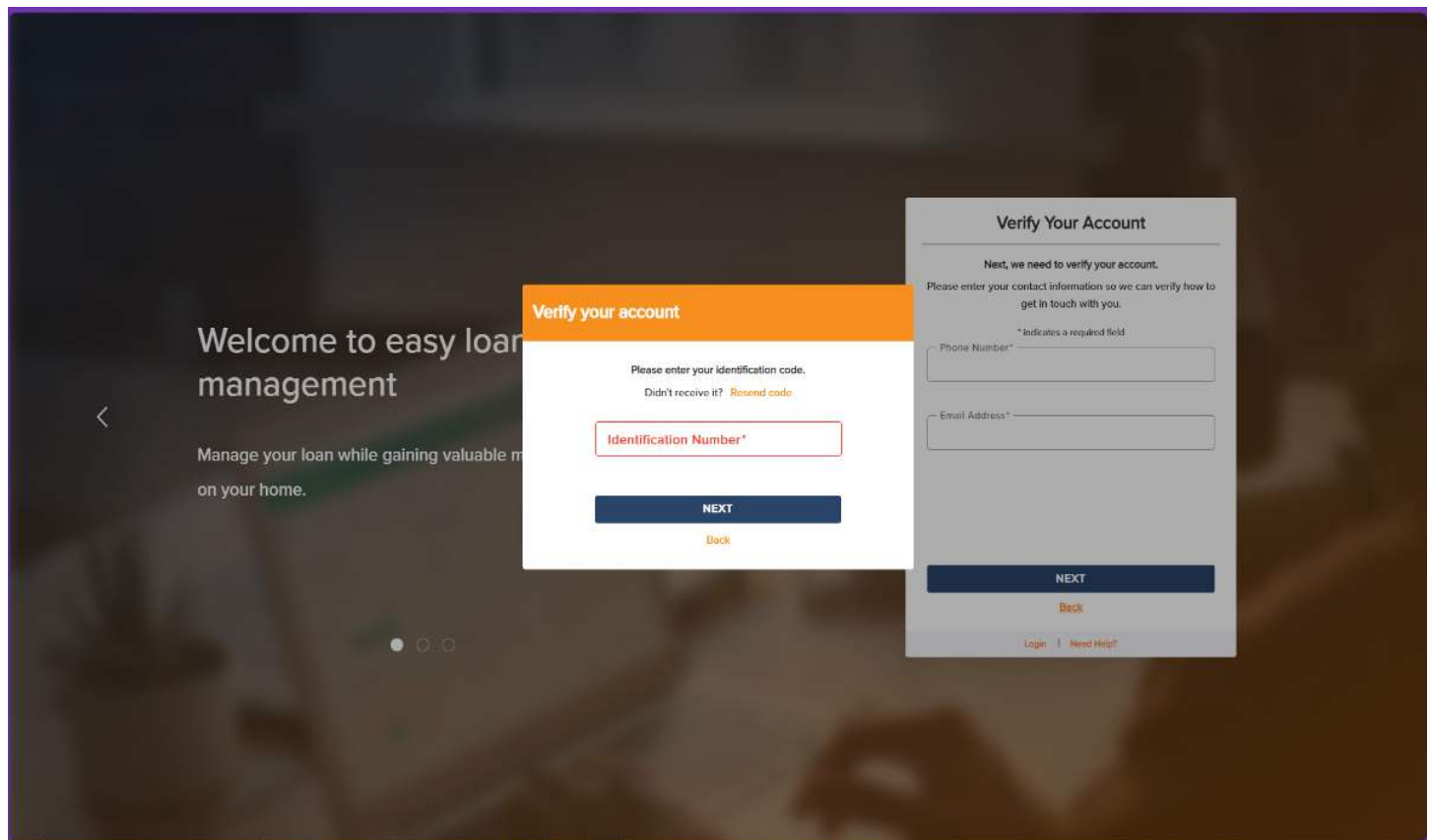
- Phone Number
- Email Address



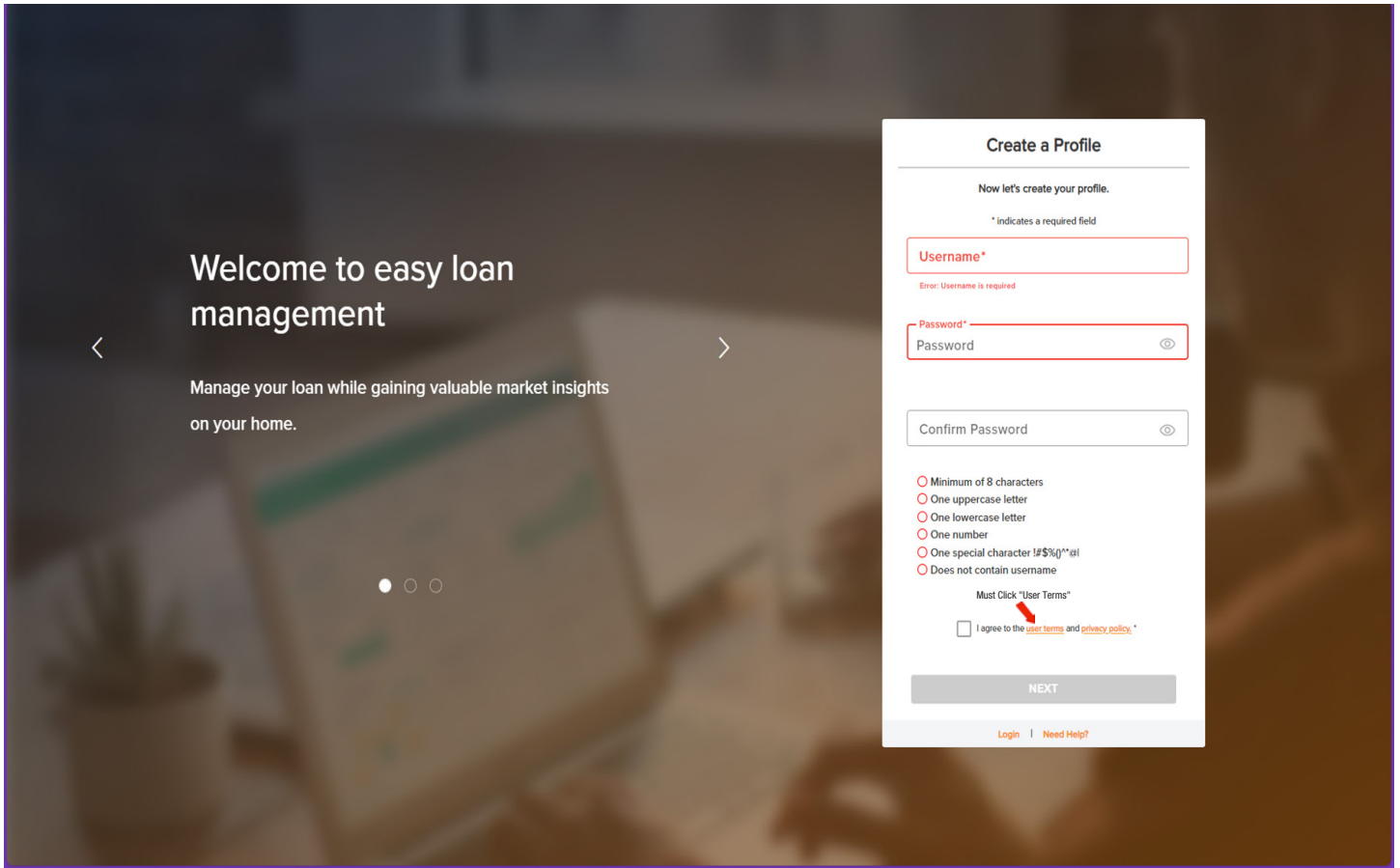
Step 5: Select either text or email on the pop up to have a one time identification code sent to you and click continue.



Step 6: Enter the identification code you just received. If you did not receive a code, click "Resend code."



Step 7: Create Username and password – Make sure you **click on the user terms** link to view the terms and conditions **before you check the box**, or you won't be able to complete registration.



Success! You've have registered your new account with Mortgage Services! You may now login and view your account.

